Workshop on ICT Indicators for Benchmarking Performance in Network and Services Development
New Delhi, 1-3 March, 2006

Objectives

Long-term: Establish a sustainable system for measuring and benchmarking ICT sector input and output indicators for South Asia that can be extended to developing Asia.

Short-term (6-9 mo.):
(a) Prepare a draft comprehensive report and indicators manual similar to the European Commission Methodological Manual for Telecommunication Services [http://forum.europa.eu.int/irc/dsis/bmethods/info/data/new/embs/telecommunications1439.doc] that will provide a coherent framework for the producers of telecommunications statistics;
(b) Facilitate the application of indicators and concepts developed under (a) in six country studies conducted with IDRC and other support that will inform the work of (a); and
(c) Finalize the outputs of (a) and (b) at a WDR expert forum attended by regulators, stakeholders and experts, to be held in late 2006.

First meeting: Obtain prioritized ranking of indicators and guidance for research program from regulators, government indicators experts, and stakeholders. Agree on set of actions to be undertaken by attendees of meeting to achieve short- and long-term objectives.

Roles and responsibilities

LIRNEasia, with the support of IDRC and other sponsors will bear the costs and organizational responsibilities. TRAI has kindly agreed to co-host the event. TERI, a leading research organization based in New Delhi specializing in energy and regulation, is assisting with the organizational aspects. Researchers from the IDRC-funded projects will form a working committee to ensure fullest country and stakeholder representation.

Overall direction   : Rohan Samarajiva, Executive Director LIRNE*asia*
TRAI liaison   : Rajendra Singh, Secretary, TRAI
TERI liaison   : Sudheer Katoch, Manager (Administrative Services), TERI
Meeting organization : Prashanthi Weragoda, Operations and Finance Manager, LIRNE*asia*
Documentation   : Sriganesh Lokanathan, Senior Researcher, LIRNE*asia*

Final program

Day 1: March 1 Wednesday		
	Session	**Presenters (subject to confirmation)**
1830-1900	Registration	
1900-1920	Welcome and introduction	Rohan Samarajiva, LIRNE*asia*
1920-1950	Keynote Address	Pradip Baijal, Chairman TRAI
1950-2000	Q&A	
2000-2130	Dinner	
Day 2: March 2		
1000-1100	Improving sector performance through indicators and benchmarking	Sam Paltridge (OECD)
1100-1130	Tea/coffee	
1130-1300	Panel on international good practices	Sam Paltridge (OECD), Tim Kelly (ITU); Lilia Perez-Chavolla (NRRI)
1300-1400	What needs measuring in Developing Asia	Sriganesh Lokanathan & Ayesha Zainudeen, (LIRNE*asia*)
1400-1500	Lunch	
1500-1600	TRAI's experience with gathering and publishing indicators	Rajendra Singh (Secretary, TRAI), with responses by Indian operator associations
1600-1630	Tea/coffee	
1630-1800	Panel on socio-economic indicators on ICTs	Laveesh Bhandari (Indicus Analytics); Participating NSO representatives
1830- on	Reception and dinner at The Rodeo	
Day 3: March 3 Friday		
1000-1100	Ensuring quality of indicators	Tim Kelly (ITU) + invited participants
1100-1130	Tea/coffee	
1130-1300	Operator perspectives	S.C. Khanna (AUSPI) and T.V. Ramachandran (COAI) + Participating operator representatives
1300-1400	e-indicators	Sam Paltridge (OECD)+ invited participants
1400-1500	Lunch	
1500-1600	Investment, employment and value-chain benefits	Gaurav Singh (NASSCOM), Rohan Samarajiva (LIRNE*asia*) + invited participants
1600-1630	Tea/coffee	
1630-1800	Next steps	D.P.S. Seth (Member, TRAI), Rajendra Singh (Secretary, TRAI) + participating regulatory agencies

Location

The Park, New Delhi,
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